



Arrow Dynamics ♦ Company Profile

Arrow Dynamics LLC is a global defense and commercial aviation supply chain integrator that supports the following customer segments:

- Aircraft and Aircraft Engine Service Centers (MROs)
- International Operators (Air Forces, Commercial Airlines, Air Cargo Operators, etc.)
- United States Government
- Resellers and Brokers

We offer a variety of supply chain solutions that are designed to meet the material requirements of our customers, including:

- Outright Sale of material from our inventory or from our OEM, FAA and Lockheed Martin, Boeing and Airbus approved suppliers;
- Exchanges of repairable customer owned material for the same item in factory new or overhauled condition;
- Repair Management of customer owned material at OEM and FAA approved repair centers.

We offer our Customers the flexibility to select between these options based on the urgency of their requirement, the availability of material and pricing.

Arrow Dynamics' strength in the marketplace is based on a combination of supply chain capabilities that reduce pricing and shorten manufacturing and repair lead times for our customers. These capabilities include:

- Significant levels of commonly used items in stock in our modern warehousing facility;
- Industry recognized Quality certifications (ISO 9001:2008, ASA 100 / FAA Advisory Circular 00-56 Accredited);
- FAA Airframe and Powerplant (A&P) certified inspectors with additional certifications for processing orders for hazardous material (HazMat);
- Vendor relationships that provide Arrow Dynamics with a wide array of OEM, FAA and USAF approved material at competitive lead times and prices;
- Extensive OEM, FAA and U.S. Government approved repair capabilities through our network of repair centers that enable us to provide competitive prices with excellent quality and reliable turn times when repairing customer owned material;
- Information technology and e-commerce capabilities that streamline the sourcing, purchasing, quoting and delivery of material to customer locations;
- Global sales and account management organization that serves the day-to-day transactional requirements of our customers as well as the strategic support of their significant projects and programs;
- Application for export licenses on behalf of our Customers as an exporter that is experienced and registered with the U.S. State Department;
- Support of projects that require export credit based on our experience with US ExIm Bank Guarantees and all related activities with commercial banks.

All of these capabilities are combined together with a total dedication to customer service and satisfaction that has been instilled within our people and our processes. We believe that the combination of our capabilities, financial strength and total commitment to Customer satisfaction has enabled us to build excellent relationships with premiere customers.



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